**Stakeholder Satisfaction Survey**

**Please answer the following questions about your level of satisfaction with the service provided by Health & Wellness of VA (H&W).**

**On a scale of 1-5 (1=very unsatisfied ; 2=somewhat unsatisfied; 3=neither satisfied nor unsatisfied ; 4=somewhat satisfied**️**; 5=very satisfied) how would you rate the following statements:**

1. I am satisfied that H&W gives clients the attention they need.

1=very unsatisfied 😡

2=somewhat unsatisfied😣

3=neither satisfied/unsatisfied 😐

4=somewhat satisfied☺️

5=very satisfied😁

1. I am satisfied with the timeliness of the staff.

1=very unsatisfied 😡

2=somewhat unsatisfied😣

3=neither satisfied/unsatisfied 😐

4=somewhat satisfied☺️

5=very satisfied😁

1. I am satisfied with how often staff reviews the treatment plan.

1=very unsatisfied 😡

2=somewhat unsatisfied😣

3=neither satisfied/unsatisfied 😐

4=somewhat satisfied☺️

5=very satisfied😁

1. I feel like client’s goals are being met.

1=very unsatisfied 😡

2=somewhat unsatisfied😣

3=neither satisfied/unsatisfied 😐

4=somewhat satisfied☺️

5=very satisfied😁

1. I feel that H&W is a part of the

community.

1=very unsatisfied 😡

2=somewhat unsatisfied😣

3=neither satisfied/unsatisfied 😐

4=somewhat satisfied☺️

5=very satisfied😁

1. I am overall satisfied with and likely to refer to H&W.

1=very unsatisfied 😡

2=somewhat unsatisfied😣

3=neither satisfied/unsatisfied 😐

4=somewhat satisfied☺️

5=very satisfied😁

Comments:

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Signature and Date